

5.5 Error messages for Service personnel

Code	Applicable models: Primea-Odea-Talea	Brief description	Description
01	All models	Grinder 1 blocked	The grinder is blocked (burrs jammed or sensor not reading properly).
02	Primea	Grinder 2 blocked	The grinder is blocked (burrs jammed or sensor not reading properly).
03	All models	Dispensing head blocked in work position	Microswitch not released in up position after 3", torque error trying to move down, descent time out exceeded
04	All models	Dispensing head blocked in home position	Microswitch not released in down position after 3", torque error trying to move up, ascent time out exceeded
05	All models	Water circuit blocked	No water in turbine
06	Primea	Multivalve error	Multivalve è blocked
08	Primea	Cappuccino valve blocked	The cappuccino valve has failed to reset because it has failed to excite the microswitch.
09	Primea	Communication error between CPU and POWER	Communication interrupted for more than 2 seconds
10-11	All models	Various sensor errors	Water boiler sensors shorted or in open circuit
12-13	Primea	Various sensor errors	Steam boiler sensors shorted or in open circuit
14-15	All models	Various temperature errors	Boiler temperatures out of control
16	All models	Both microswitches activated on dispensing head	The work and home microswitches have both been activated
17	All models	Memory error	Impossible to read or write to e2prom
18	All models	Clock error	Memory defect or impossible to set
19	All models	No zero crossing	No zero crossing on card, could be caused by power card
20	All models	Cup lift error	The two stroke end position microswitches are activated at the same time

On models in the new Primea, Talea and Odea ranges, errors recorded can be viewed on the display (during diagnosis) or on a PC (with programmer). The following are saved:

- A) The last 20 errors to be recorded
- B) Total number of errors (not all models)
 - Since production (total)
 - Since last service (partial)
 - Current